



# Hotels

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## Intro

1. Have you ever had a bad experience in a hotel? What happened and how did you handle it?
2. Do you think star ratings really reflect the quality of a hotel? Why or why not?
3. What are some important hotel rules that guests should follow?
4. Would you like to work in a hotel? What job would you choose (receptionist, manager, housekeeper, etc.)?
5. If you could design your own hotel, what theme or concept would it have?



A large area of dotted grid lines for writing answers.



## Video



Watch the video and discuss the questions below.



1. Have you watched the 'White Lotus' TV series? If yes, which season did you enjoy the most, and what made it stand out for you?
2. The video features several luxury hotels. If you had the opportunity to stay in one of them, which one would you choose and why?
3. What's your opinion on the prices shown in the video? Do you think they're justified by the luxury and experience on offer, or are they exaggerated?
4. Below is a list of unique amenities mentioned in the video. Which ones would you personally find appealing or worth experiencing? Are there any that seem too extravagant, unnecessary, or even a bit absurd?
  - Dolce & Gabbana-designed towels
  - Adults-only pool
  - Private cabana by the pool
  - Rooms with a garden view
  - Terraces overlooking an ancient Greek theater
  - Michelin-star-level cuisine
  - Outrigger canoe excursions
  - Access to an elephant sanctuary





# Vocabulary

Fill in the gaps with the vocabulary from the video:

ultimate experience, lounging, to keep one's wits about oneself, to implode, infamous, sleek, to get caught up in something, to melt in the mouth, to showcase, secondment

1. The dessert was so delicious it seemed to \_\_\_\_\_ instantly.
2. After months of stress, the whole project started \_\_\_\_\_ under pressure.
3. During my \_\_\_\_\_ in Berlin, I learned a lot about working in a foreign office.
4. It's important \_\_\_\_\_ when walking alone late at night in unfamiliar areas.
5. The new sports car has a very \_\_\_\_\_ design that appeals to young buyers.
6. Many tourists spend their afternoons \_\_\_\_\_ by the pool, relaxing and enjoying the sun.
7. The documentary aims \_\_\_\_\_ the rich cultural heritage of the region.
8. I tried not \_\_\_\_\_ the excitement of the festival and stay calm.
9. The restaurant is \_\_\_\_\_ for its long wait times, despite great food.
10. Climbing Mount Everest was the \_\_\_\_\_ of his adventurous life.

## Reading



Read the hotel description and answer the question below.

### Azure Resort & Spa – Tsilivi, Zakynthos

Nestled in the heart of Tsilivi, one of Zakynthos's most **picturesque** locales, Azure Resort & Spa offers a harmonious blend of contemporary luxury and traditional Greek hospitality. Just a short **stroll** from the golden sands of Tsilivi Beach, this five-star establishment provides guests with an **idyllic** retreat on the Ionian Sea.

The resort boasts 179 elegantly appointed rooms and suites, each featuring modern amenities such as individually controlled air conditioning, flat-screen TVs, minibars, and private balconies or terraces. Some accommodations also offer private hot tubs, enhancing the experience of **indulgence** and relaxation.

Culinary delights await at the resort's buffet and à la carte restaurants, serving a diverse array of dishes to **cater to** various dietary preferences, including vegetarian and gluten-free options. Guests can **unwind** with a refreshing beverage at one of the three on-site bars, two of which are poolside, providing a perfect setting for relaxation.

Azure Resort & Spa boasts an extensive array of wellness and recreational facilities, **encompassing** both indoor and outdoor swimming pools, a state-of-the-art fitness centre, and a fully integrated spa complex. The spa offers a **curated** selection of revitalising treatments, including therapeutic massages, **bespoke** facials, and detoxifying body wraps, all designed to promote holistic well-being. For guests seeking a more dynamic stay, the resort features a variety of athletic amenities, such as an open-air tennis court and a schedule of professionally coordinated leisure activities.

Families are equally **well accommodated**, with dedicated child-friendly infrastructure that includes a shallow splash pool, a modern playground, and a supervised kids' club providing age-appropriate entertainment and care. Strategically situated, the resort grants effortless access to the **vibrant** local scene, with a **myriad of** tavernas, boutique shops, and cultural points of interest within walking distance. Additionally, the island's capital, Zakynthos Town, lies a mere 4 kilometres away, offering further opportunities for exploration.

With its combination of luxurious accommodations, extensive amenities, and attentive service, Azure Resort & Spa stands as an exemplary choice for travelers seeking both relaxation and cultural exploration on the **enchancing** island of Zakynthos

1. What does **indulgence** mean to you when you're on vacation?  
Can you give examples of how you like to indulge yourself?
2. How important is it for a hotel or resort to **cater to** different types of guests, such as families, couples, or solo travelers?
3. After a stressful week, what are your favorite ways to **unwind**?  
Do you think holidays are the best time for this?
4. If you could design a holiday that is **encompassing** everything you enjoy, what activities or features would it include?
5. How appealing is the idea of having a **curated** travel experience, where everything is carefully planned for you? Would you prefer that or more freedom?
6. Have you ever stayed in a hotel with **bespoke** services or amenities?  
What made the experience special?
7. What makes a city or place feel **vibrant** to you? Can you name some examples of such places you have visited?
8. How do you decide among the **myriad of** accommodation options when booking a trip? What factors influence your choice?
9. Describe an **enchancing** place you have visited or would like to visit.  
What made it feel magical?
10. What does it mean to you to feel **well accommodated** during a trip?  
Which hotel or service made you feel this way?





# Grammar

Study the tables below to find the differences between direct and indirect questions.

## INDIRECT QUESTIONS

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### DIRECT QUESTION

QUESTION WORD	AUXILIARY VERB	SUBJECT	MAIN VERB
Who	did	you	call?
What time	is	it	?
	Will	he	come?

### INDIRECT QUESTION

EXPRESSION	QUESTION WORD	SUBJECT	MAIN VERB
Could you tell me	who	you	called?
Do you know	what time	it	is?
I'm wondering	if/whether	he	will come.
I don't know			
I'd like to know			

Use IF or WHETHER in yes/no questions, when there is no question word.

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## Indirect questions

**Form** introductory phrase or question + clause with normal word order

**Use** We use indirect questions when we want to ask questions politely.

Some introductory phrases and questions	Example
Can/Could you tell me ... ?	Could you tell me what time it is?
Could you let me know ... ?	Could you let me know when it starts?
Do you know ... ?	Do you know who that woman is?
I wonder if you could tell me ...	I wonder if you could tell me how much this costs.
I wonder if you know ...	I wonder if you know what the starting salary is.
I would like to know ...	I would like to know what your company is going to do about it.

**Watch out!**

- We **do not** use question word order in the second part of the sentence.  
✓ I would like to know when **the next train to London leaves**.  
✗ ~~I would like to know when **does the next train to London leave**.~~
- Some indirect questions, which begin with a question word, need a question mark at the end.  
✓ **Could** you tell me where the library is?
- If a direct question is a 'yes/no' question, the equivalent indirect question uses *if* or *whether*.  
✓ I wonder **if/whether** you have read this book.

Translate the following sentences using the indirect questions. Below you will find an exemplary list of introductory phrases for your convenience.

I was wondering - Do you happen to know - Could you tell me -  
Would you mind telling me - I'd like to know - Do you have any idea -  
I'm not sure - Can you explain - Would it be possible to know -  
I'm interested in knowing

1. Zastanawiam się, o której dokładnie serwujecie śniadanie w weekendy i czy trzeba wcześniej zarezerwować stół.

2. Czy mogliby mi Państwo powiedzieć, czy w pokoju znajduje się sejf i jak z niego korzystać?

3. Czy wie Pan może, czy w pobliżu hotelu znajduje się jakiś całodobowy sklep spożywczy?



4. Czy mogę zapytać, jak długo trwa transport z hotelu na lotnisko w godzinach szczytu?
5. Chciałbym wiedzieć, czy hotel akceptuje płatność w walucie obcej, np. w złotych.
6. Czy ma Pan może pojęcie, gdzie dokładnie znajduje się najbliższa stacja metra?
7. Zastanawiam się, czy recepcja może przechować mój bagaż po wymeldowaniu.
8. Czy mógłby mi Pan wyjaśnić, jak działa klimatyzacja w pokoju i jak ją ustawić?
9. Czy wiedzą Państwo może, czy w hotelu obowiązuje cisza nocna?
10. Czy mógłbym zapytać, jakie są zasady korzystania ze strefy spa?
11. Chciałbym się dowiedzieć, czy możliwa jest zmiana pokoju na wyższe piętro z lepszym widokiem.



12. Czy mogliby mi Państwo powiedzieć, czy w restauracji hotelowej obowiązuje dress code?
13. Czy mogę zapytać, czy istnieje możliwość późniejszego wymeldowania i czy jest to dodatkowo płatne?
14. Czy wie Pan, czy w hotelu są pokoje przystosowane dla osób z niepełnosprawnością?
15. Czy byłoby możliwe dowiedzieć się, czy w pokoju znajdują się kosmetyki i ręczniki?
16. Zastanawiam się, czy mogą mi Państwo zorganizować taksówkę na jutro rano i ile by to mniej więcej kosztowało.

## Hotel "This or That" Debate:

1. 🏨 **Luxury hotel** or 🏕️ **Budget accommodation** – which is better for a holiday?
2. 🏖️ **Beachfront resort** or 🏔️ **Mountain cabin** – where would you rather stay?
3. 👨‍👩‍👧 **Family-friendly hotel** or 🚫 **Adults-only hotel**?
4. 🍴 **All-inclusive** or 🍴 **Eat out in local restaurants**?
5. 📍 **Hotel in the city center** or 🌄 **Hotel far from everything with a view**?
6. 🧳 **Stay in one hotel for the whole trip** or 🛩️ **Change places every few days**?
7. 💻 **Book online yourself** or 📞 **Use a travel agent**?
8. 🧼 **Daily cleaning service** or 🛏️ **More privacy and no staff interruptions**?
9. 😴 **Quiet and peaceful stay** or 🎉 **Lively hotel with parties and activities**?